COMMERCIAL 3-PHASE STRING INVERTER
STARTUP SERVICES

SERVICES

• Basic visual mechanical and electrical inspection of each inverter
• Date and time verification
• Verify inverter firmware(s) are at the latest version and update if necessary
• Verify proper VAC and VDC magnitude and polarity at inverter
• Verify correct MPPT configuration
• Verify correct monitoring configuration and communication (if applicable)
• 30 min power run of inverters
• Clear error history
• Record all serial numbers and site nomenclature
• Perform any mandatory product updates
• Note any additional issues with site

Note: Yaskawa - Solectria Solar does not inspect customer connections for appropriate sizing or for appropriate torque. These connections are the responsibility of the customer. Any issues resulting from improper customer connections or torque will not be covered by the warranty.

SCHEDULING

• After sending a PO for startup services, please contact the Technical Support and Service Team at 978-683-9700 x2 at least 3 weeks prior to the requested date of service.
• Full DC and AC must be available to the unit on the start day. Startup services cannot be performed if the AC is being supplied by a generator and not by the intended utility.
• We require 7 days cancellation notice, and in the case of cancellation we reserve the right to reschedule the startup services up to 3 weeks later.
• If we arrive onsite and the unit is not ready for us to perform startup services, a flat rate of $1,500 per day per technician will be billed.